HOW TO (CHECK) THE VACCINATION STATUS OF YOUR (CUSTOMERS)

Customer checks in using QR Code

All customers must check-in using the Service Victoria QR code

Check-in displays additional tick

If your customer's check-in displays an additional **green tick**, they are fully vaccinated and **allowed to enter** the venue

Allowed to enter

Check-in displays question mark

If your customer's check-in displays a **red question mark**, they are **not authorised to enter** the venue unless they are able to provide an acceptable proof of vaccination or a medical exemption

Not allowed to enter